

June 19, 2013

Dear Heather,

Thank you for choosing the Professional Development Center at Cleveland State University.

This letter confirms your successful completion of the following course and CEUs awarded:

Heather Caprette

Technical Communication: Core Principles for User-Focused Documentation Wednesday, June 12, 2013

0.7 CEUs

We invite you to view our additional offerings at [www.CSUProDev.com](http://www.csuprodev.com/) or to call our office at 216.687.6957 to discuss courses that would be best for your career. Our Center can also provide onsite, customized training at your organization.

Please call us to set up an appointment to discuss how we might bring added value to your organization.

Thank you,



Angie Weimer

Coordinator, Professional Development Center

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